

Enhanced component warranty protection

We want you to enjoy complete peace of mind with the purchase of your components from Scan. Your manufacturer's product guarantee will provide cover for mechanical and electrical failure but will not cover failure due to mishap while you are unpacking, installing or bedding the components in. The ScanProtect enhanced component warranty extends your standard manufacturer's warranty to provide this protection so if your component breaks Scan will replace it.

Key benefits:

- Cover starts from date of purchase and will cover the component for 30 days allowing you time to unpack, install and fully bed the component in.
- Peace of mind, no query over whether the failure is breakdown or mishap, simply return the component to us and we will replace it free of charge.
- No lengthy claims process or paperwork, simply return the component to us for replacement

ScanProtect Terms & Conditions

- ScanProtect can only be purchased at the same time as the component is purchased from Scan computers and applies to any component supplied by Scan Computers where the option to purchase ScanProtect is offered and where a manufacturer's warranty applies.
- This agreement provides the purchaser of any qualifying component from Scan components cover in respect of any mishaps not covered under the manufacturer's warranty, or subject to any exclusions in this agreement
- ScanProtect cover commences on the date of purchase of the component and expires on the 30th day following purchase, provided at all times that the appropriate fee has been paid to Scan computers
- ScanProtect cannot be cancelled once purchased
- ScanProtect is provided by Scan Computers; In the event that Scan Computers ceases trading there is no dedicated financial backing.
- In the event that the component covered under ScanProtect is the subject of a replacement under the manufacturer's warranty the replacement component will be automatically covered under this agreement.
- There is no monetary value under this agreement and cover shall be for a replacement component only, with a near to the original component specification as available at the time of replacement.
- There are statutory rights in place that apply to faulty goods; this agreement does not effect your legal rights, which include the right to a remedy for defective goods.

Territorial Limits

The United Kingdom and worldwide.

ScanProtect is provided and administered by:-

Scan Computers International Limited (Scan), 25-28 Enterprise Park, Horwich, Bolton, BL6 6PE

Telephone: 0871-472-4747

Email:

What is not included:-

1. Damage or breakdown due to:
 - Flood, storm, wind or other severe weather conditions
 - Fire or any natural disasters, unless caused by an electrical malfunction within the component
 - Theft, attempted theft or loss
2. Any incident arising from damage in transit as this is covered by Scan as part of your purchase agreement.
3. Any claim valid under the manufacturer's warranty or which are subject to a manufacturer's recall.
4. Any incident where no fault is found with the component.
5. Any claim made outside of the 30 day ScanProtect warranty period.
6. Cosmetic damage such as damage to paintwork, dents or scratches.
7. Any other costs that are caused by the event that led to your returning the component, unless specifically stated in this agreement.

General Conditions

CANCELLATION

This policy is for a period of 30 days only and is therefore is non-cancellable and non-refundable.

REASONABLE PRECAUTIONS

You are required to take all reasonable precautions at all times to protect the Component against mishaps.

FRAUD

If you make a claim under this agreement, it may prejudice such claim if any information you supply is false, fraudulent or otherwise incorrect.

LAW

The Parties are free to choose the law applicable to this agreement. Unless specifically agreed to the contrary this Insurance shall be subject to English law.

CLAIMS PROCEDURE

Please comply with the following procedures to obtain authorisation with the minimum delay. Failure to observe these procedures may invalidate any claim under this agreement. Contact Scan's Customer Service on 0871 4724747 no later than 48 hours after your component suffered failure and quote your invoice number and the serial number of the component which has suffered a mishap under this agreement. We will assess your mishap, and providing this is valid under this agreement we will authorise the replacement of the component as appropriate.

DATA PROTECTION ACT 1998

It is understood by you that any information provided to us regarding you will be processed by us in compliance with the provisions of the Data Protection Act 1998, and all applicable laws which replace or amend it, including the General Data Protection Regulations (GDPR), for the purpose of providing a warranty and handling claims, if any, which may necessitate providing such information to third parties.